



voigt\_verbindet

# Premium Logistics ? With Certainty !



**VOIGT INDUSTRIE SERVICE AG**

## Your Requirements are our Strengths

Every company develops its own core competences based on experience. Any services beyond this focus should also be professionally executed. That is what we are all about: Voigt Industrie Service is the Swiss logistics partner for pharmaceuticals, healthcare and beauty. You can rely on us – always and in all aspects.

**MORE THAN STANDARD**

## Tailor-made Solutions

All our processes are modularly structured, based on validated systems, and are subject to strict quality management. Based on these modules, we work with you to develop your individual solution.

### LOGISTICS



- Goods Receipt
- Warehousing (ambient, cool, frozen)
- Pick & Pack
- Outbound
- Returns Management

### TRANSPORTS



- General Cargo, Parcel Services, Courier and Special Deliveries
- Temperature controlled (ambient, cool, frozen)
- Track & Trace
- IOD (Information of Delivery)  
POD (Proof of Delivery)  
etc.

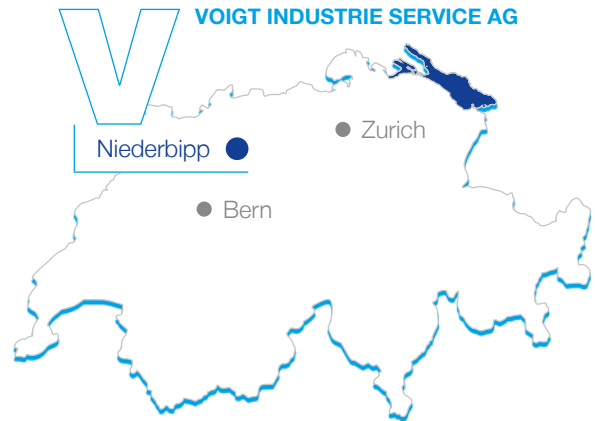
### ADDITIONAL SERVICES



- Emergency Deliveries  
24 h/365 Days
- Secondary Packaging
- Value Added Services
- Disposal
- Quality Control
- Quality Assurance Services
  - Photo Documentation
  - Complaint Management



ARVATO AND VOIGT INDUSTRIE SERVICE



## A Connection beyond Borders

Arvato Healthcare is an expert in managing complex outsourcing processes. We offer among other things European logistics solutions for the pharmaceutical industry. Voigt Industrie Service is the reliable partner of Arvato in Switzerland. For the benefit of all parties involved: Voigt, Arvato and our customers.

### BACK OFFICE & SUPPORT



Customer Service –  
Order to Cash

Clinical Studies

Reports & Statistical Reporting

- Transportation Standard Reports
- Warehouse Management Standard Reports
- IMS Data Delivery
- Swissmedic Reports

Fiscal Representation Services

Market Access Services

### WE ARE THE SOLUTION PROVIDER

## voigt\_connects\_the healthcare sector

In just a few years we have progressed from a general pharmaceutical prewholesaler to become one of the leading logistics solution providers. Today we are the preferred partner when it comes to the development of new services. This is because we place responsibility, safety, quality and absolute reliability at the focus of customer requirements.

## Output per Year

- General Cargo (ambient, cool, frozen)
- Parcel Services (ambient, cool, frozen)
- Courier Deliveries
- Special Deliveries



80'300'000

Units

2'590'000

Orderlines

500'000

Parcels Shipped

440'000

Orders

54'000

Pallets Shipped

## Warehouse

- Narcotic Drug Warehouse (Restricted Access)
- Automated High Bay Warehouse
- Automated Tray Storage Warehouse
- Areas for Secondary Packaging Activities
- Safety-Management System
- Comprehensive Business Continuity Plan
- Emergency Backup Generator



66'000

Trays for small ambient Articles in automated Storage (15°C–25°C)

35'000

Operating Area (sqm)

25'400

Ambient Pallet Spaces (15°C–25°C)

1'700

Refrigerated Pallet Spaces (2°C–8°C)

600

Hazardous Goods Pallet Spaces (15°C–25°C)

## Employees

200

Qualified Employees (FTE)



### CONTACT

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